



Third Party Subprocessors

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Europe’s GDPR, California’s CCPA, and similar regulations worldwide (“**Privacy Laws**”) require companies that “process” “personal data” (as those or similar terms are defined by the Privacy Laws) to take certain steps to protect this data and the privacy of those to whom it relates. One requirement is to disclose certain information about any entity the company may share personal data within the course of providing services and conducting its business. Dashlane’s list of these “Third Party Subprocessors” is below.

Our subprocessor agreements are governed by the following principles:

- “**Secured Data**” (data users store on our software) can only be accessed by the authenticated user on a verified device. When in transit and stored on Dashlane servers, each user’s Secured Data is encrypted with a unique key that Dashlane does not have. This is a fundamental feature of our privacy-by-design architecture and means that *Dashlane and its subprocessors cannot access Secured Data*. Furthermore, only one subprocessor (AWS) processes Secured Data. See our [Security Whitepaper](#) for additional details.
- We do not collect any “sensitive data” (demographic information, government IDs, etc.) or financial information (all payments are processed by third parties, and we can only access information needed to verify payments) to administer accounts. The only personal data a user must provide to create an account is an email address (or SSO credential for certain B2B accounts).
- We never sell our users’ personal data.
- Subprocessors only have access to personal data they need to perform their contracted obligations.
- All agreements with vendors who may have access to personal data are reviewed and approved by legal and security prior to signing.

Processors of Dashlane User Personal Data		
Name	Location	Nature of Processing
Secured Data		
Amazon Web Services, Inc. (AWS)	Ireland	Storage and syncing of Secured Data across users’ verified devices.
Amazon Cloudfront (AWS)	Global, based on user location	Delivery of encrypted Secured Data to user devices.
Registration Data		
AWS	Ireland	Storage of user databases
Ariadnext SAS	France	User identify verification
Aura, Inc.	United States	Provider of VPN (select plans)
Braze, Inc.	United States	Customer relationship management (“ CRM ”) and communications
Marketo, Inc.	United States	CRM (Business users)

Sendgrid, Inc.	United States	Email campaign manager
Spycloud, Inc.	United States	Provider of dark web monitoring (select plans)
ZenDesk, Inc.	United States	User support platform
User Billing and Payment Information		
Avalara, Inc.	United States	Sales tax administration
Checkout Ltd.	France, United States	Payment processor
Paypal, Inc.	United States	Payment processor
ProcessOut, Inc.	France, United States	Payment router
Stripe, Inc.	United States	Payment processor
Usage Data		
Adjust, Inc.	Germany	Mobile analytics
Google, Inc.	United States	Site analytics
Heap, Inc.	United States	Site analytics
Functional Software, Inc. d/b/a Sentry	United States	Mobile analytics (crash reporting)
User Feedback		
G2.com, Inc.	United States	User feedback
ProductBoard, Inc.	United States	User feedback
Satismeter SRO	Czech Republic	User feedback
SurveyMonkey, Inc.	United States	User surveys
Trustpilot, Inc.	United States	User feedback
User Testing, Inc.	United States	User feedback
Sales and Marketing		
Alyce, Inc.	United States	Rewards administration
Clearbit (API Hub, Inc.)	United States	Data enrichment
Drift.com, Inc.	United States	Chat platform
Gong.io Ltd.	United States	Sales call recording
Outreach Corporation	United States	Sales optimization
Ringlead, Inc.	United States	Contact management
Salesforce.com, Inc.	United States	Dashlane for Business CRM
Administrative and Productivity Tools		
Bill.com, LLC	United States	Invoicing system
Cloudflare, Inc.	United States	Site and system security and monitoring
DocuSign, Inc.	United States	Electronic signatures
Google, Inc.	United States, France	Email, document, and storage provider
Netsuite, Inc.	United States	Accounting system
Slack, Inc.	United States	Communication tool
Zoom Video Communications, Inc.	United States	Video conference provider